NCWorks Service Keys



- I consistently provide
- expectations

I constantly seek ways to

exceed my customers'

excellence in customer

- I fully support a culture of service excellence

PERFORMANCE

how our behavior and esults compare to our goals and potential.

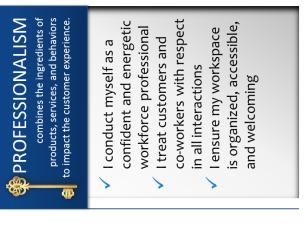
- l use available resources efficiency and keep my I execute my job with skills current
- wisely and optimize my productivity
- meeting customer needs I consistently focus on with results-oriented service

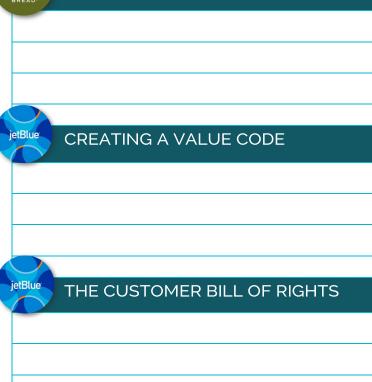
Zappos

Panera

THE CORE4

THE 3 C'S





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Unlocking a New Level of Service!

"Customer service shouldn't be a department, it should be the entire company." Tony Hsieh - Zappos Founder



